

DES Support Contracts

When technology meets a hurdle, we are committed to getting your systems repaired, maintained and fully operational. We provide one-off technical support—or else, choose an annual support contract.*

Installation by DES not required for Support Contracts.

■ Security ■ Voice ■ Networking ■ Multimedia & AV Systems

BRONZE	SILVER	GOLD
<p>COVERAGE</p> <ul style="list-style-type: none"> Troubleshooting & Repair Preventative Maintenance Remote Alarm Reporting Service Fee for On-site Visits 	<p>COVERAGE</p> <ul style="list-style-type: none"> Troubleshooting & Repair Preventative Maintenance Remote Alarm Reporting Software Upgrades 3rd Party Consultation No Service Fee for On-site Visits 	<p>COVERAGE</p> <ul style="list-style-type: none"> Troubleshooting & Repair Preventative Maintenance Remote Alarm Reporting Software Upgrades 3rd Party Consultation No Service Fee for On-site Visits
<p>RESPONSE TIME</p> <ul style="list-style-type: none"> Unlimited Remote Support During Business Hours Bronze Priority Response 	<p>RESPONSE TIME</p> <ul style="list-style-type: none"> Unlimited Remote and On-site Support During Business Hours Silver Priority Response 	<p>RESPONSE TIME</p> <ul style="list-style-type: none"> 24/7 Remote and On-site Support for All Issues Gold Priority Response

* Terms and conditions apply

Brands covered by DES Support ...and many more!

FORTINET

Genetec

CRESTRON

Extron

Alcatel-Lucent

AXIS
COMMUNICATIONS

Hanwha

poly biamp.

aruba ASSA ABLOY

UBIQUITI
NETWORKS

milestone

Promethean

Not ready for a support contract? No problem! Contact us anytime to schedule a service call